Emerging Technology in Data Center

External Drivers
- Customer Requests
- Agency Program Needs
- Legislative Changes

Internal Drivers
- Technology Innovations
- Process Improvements

Unanticipated Needs

Stakeholders identify an Executive Sponsor, funding, and define a Scope of Work based upon Drivers for pilot of emerging technology within the Data Center

CIO determines next steps.

Request for feasibility to DET Staff (Operations, Networks, Customer Service, Print, Development)

Request for research from External Entities

CIO Approves or Modifies the Scope of Work, determines timeline and criteria for success

Conduct Test and Gather Data from Test

To CIO with Recommendations

Approve test, set technology as "emerging".

Determine Rates, Services, and any appropriate Servive Level Agreements

Close out project, do post mort to determing for lessons learned.

To WEAT, Governance, or Technical Working Groups for Standards, Policies and Technical Reference Model Work.